



Operations support for credit system

24/7 support and digital transformation of a bank's credit and collections systems.

Industry: **Banking**

*Image for illustrative purposes only

Summary

Digital transformation of the bank through the implementation of specialized, world-class solutions, along with support for the operation and evolution of the legacy systems needed for comprehensive operations management.

Key challenges

- Lifecycle management of credit-system developments for mortgage, fiduciary, and chattel operations (credit scoring, condition management, collateral, policies, and beneficiaries).
- Lifecycle management of collections-system developments for loan portfolio management (CRM, timely, administrative, and judicial collections, collateral asset management and auctions).

Approach

24/7 systems support, development and maintenance of legacy systems, enterprise architecture modeling, systems integration and web/mobile application development, and agile project management. A team of more than 30 expert consultants supported the client over the last 6 years in architecture, development, database management, systems integration, and agile project management.

Results

- Assurance of digital transformation objectives through integration with Core Banking in customer, credit, and collections management.
- Guaranteed development and integration quality.

Technologies used

Java	C#	CA Realia II
Cobol (Batch and CICS) on z/VSE IBM-390		
Workbench	RPG AS400	SQL Server
.Net	IONIC	Visual Studio
Oracle EBS	Salesforce	



Conclusion

A stable, specialized team allowed the bank's critical operations to continue while advancing its digital transformation safely and continuously.